

- Best Buy employees are not licensed insurance agents. Best Buy and its employees are not qualified or authorized to evaluate the adequacy of the purchaser's existing insurance coverage. Please check with a licensed insurance agent for a personal insurance assessment.
- Compensation will be paid to Best Buy by AppleCare Service Company, Inc., a licensed agent of the Plan insurer, based on the sale of the Plan selected by you. Additional compensation is paid to Best Buy in relation to claims-related device servicing and does not vary based on any other factors.
- You can access a copy of your state specific insurance documents prior to purchasing by visiting www.BestBuy.com/ServicesTermsConditions
- Property Insurance coverage is underwritten by American Security Insurance Company (NAIC 42978; Principal Address: 260 Interstate North Circle, SE Atlanta, GA 30339, 1-305-253-2244; Jurisdiction: Washington D.C. and all states in the United States except NH; Domicile: DE). In NH, the underwriter is Standard Guaranty Insurance Company and in MT, the underwriter is American Bankers Insurance Company of Florida. Supervising Entity: The Signal (P/C License #53379 (PA); P/C License #0D79676 (CA); 480 E. Swedesford Rd, Suite 350, Wayne, PA 19087; 610-341-1300). These companies operate under the trade name Assurant. Best Buy Stores, L.P. (CA license #0196616). California Department of Insurance consumer hotline is 1-800-927-4357. For MD customers, the Maryland Department of Insurance consumer hotline is 1-800-492-6116. In UT, coverage for this plan is provided under form number CRIP0001P-0517. Coverage is provided under an Individual Policy issued to AppleCare Service Company, Inc. in all states except IL, NH, NY, OR and WA, where coverage is provided under a Group Policy issued to AppleCare Service Company, Inc.

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- 1 Service coverage is available only for iPhone and its original included accessories or for batteries that retain less than 80 percent of their original capacity. Express Replacement Service is not available under the screen replacement deductible. AppleCare+ with Theft and Loss benefits are in addition to any legal rights provided by consumer protection laws in your jurisdiction.
 2. During the theft or loss claims process, you will be asked to erase your missing device and disable it before you can be issued a new device.
 3. If your coverage is cancelled for non-payment, it cannot be reactivated.



AppleCare+

with Theft and Loss
for iPhone



AppleCare+ with Theft and Loss

Provides¹

- 24/7 priority access to Apple Support
- Apple hardware coverage
- Software support for iOS and Apple apps
- Express Replacement Service
- Accidental damage coverage
- Theft and loss coverage

Visit www.apple.com/support/products/iphone.html for additional product details.

Coverage limits and deductibles

AppleCare+ with Theft and Loss includes up to two incidents of accidental damage, theft, or loss for every 24-month period from the date you purchased the Plan, each subject to the deductibles listed below.

Theft and loss coverage requires you to have Find My iPhone enabled on your device at the time it is lost or stolen.²

iPhone model	Screen damage	Other accidental damage	Theft or loss
iPhone 8 or 7	\$29	\$99	\$199
iPhone 11, XR, 8 Plus, or 7 Plus	\$29	\$99	\$229
iPhone 11 Pro, 11 Pro Max, Xs, or Xs Max	\$29	\$99	\$269

There is no deductible or claim limit for hardware coverage (malfunction after the manufacturer's warranty expires).

Plan costs

AppleCare+ with Theft and Loss is available for a single payment, for up to 24 months, or you can pay monthly³ until cancelled.

iPhone model	Single Pay	Monthly Pay
iPhone 8 or 7	\$199	\$9.99
iPhone 11, XR, 8 Plus, or 7 Plus	\$249	\$12.99
iPhone 11 Pro, 11 Pro Max, Xs, or Xs Max	\$299	\$14.99

AppleCare+ with Theft and Loss Insurance Program Summary and Disclosure

Please read this Disclosure to ensure your understanding of how AppleCare+ with Theft and Loss ("Plan") works. You will be provided with a Proof of Coverage and Notice of Coverage or Insurance Certificate evidencing coverage shortly after purchase.

- AppleCare+ with Theft and Loss is an optional device insurance Plan that provides benefits for hardware coverage (malfunction after the manufacturer's warranty expires), lost, stolen, and accidental damage from handling (ADH). The Plan also covers accessories included in the original device packaging in the event of a simultaneous incident affecting both the device and the accessory. Technical support, provided by Apple, begins after your product's complimentary support period ends. A Monthly Pay Plan can be purchased from Best Buy within 14 days, or from Apple within 60 days, of the eligible iPhone purchase. A Single Pay Plan can be purchased from Best Buy, or Apple, within 60 days of the eligible iPhone purchase. Single Pay Plan coverage begins on the Plan purchase date and ends after 24 months as listed on your Proof of Coverage. Monthly Pay Plan coverage begins on the Plan purchase date and continues month-to-month with each premium payment unless cancelled previously by you or us. The Plan is not a service contract and may only be purchased in the U.S.
- You are not required to enroll in AppleCare+ with Theft and Loss to purchase or finance your new iPhone.
- You may cancel coverage at any time and receive an applicable refund, if any, as described in your state specific Notice of Coverage or Insurance Certificate. We will not cancel coverage for non-payment of premium without providing you with the opportunity to pay within the applicable notice period.
- AppleCare+ with Theft and Loss Consent to Conduct Business Electronically: You agree to receive your coverage documents and related communications ("Communications") via email; by access to a secure website that we will designate in advance for such purpose; by SMS text or iMessage (standard messaging rates apply) sent through an automatic telephone dialing system, or other means; and any other electronic means of delivery permissible under applicable law. You may request a paper copy of any Communication at no additional cost or withdraw your consent to receive Communications by contacting us at 1-800-433-5778. It is your responsibility to provide us with accurate and up-to-date contact information. You can update your information by contacting us at 1-800-433-5778. Hardware and Software Requirements include (i) A device suitable for connecting to the Internet; (ii) An up-to-date Internet browser and device software; (iii) A valid e-mail account; (iv) Add the domains bestbuy.com, assurant.com, and apple.com to your e-mail account's list of "safe senders;" (v) Electronic storage capacity to retain our Communications and/or a printer; and (vi) Software that enables you to view files in Portable Document Format. Your consent to electronic delivery is not required to obtain or renew any product or service provided by us; please call 1-800-275-2273 to purchase or enroll separately. SC form NT0200-0519

Exclusions

- Damage or loss resulting from normal wear and tear, reckless, abusive, willful, dishonest or intentional acts, fire, Acts of God and device usage outside manufacturer's permitted or intended use; serial number alteration, voluntary parting with the Covered Device including inducement to do so by fraud or false pretense, illegal trade or confiscation by a government authority, use of unauthorized parts and unauthorized service of device; equipment must be returned in its entirety (Hardware coverage and ADH only); benefits may be restricted to where the Covered Device was originally purchased; Plan does not apply to preventative maintenance, cosmetic damage, pre-existing conditions or defects subject to Apple's limited warranty or recall.
- **For your lost or stolen claim to be eligible for coverage, Find My iPhone must be switched on at the time the device is lost or stolen.**

Claim filing procedures and requirements

- Please visit support.apple.com/country-selector or call 800-APL-CARE (800-275-2273) to file a claim and/or for general inquiries. Only the Plan owner may file a claim. The Plan owner must file a claim within 30 days, or as outlined in your state's coverage documents, whichever is greater. Be sure to have your Proof of Coverage and receipt on hand and provide information about the symptoms and causes of the issues with the Covered Device or the details surrounding its disappearance. In addition, you will follow the instructions we give you, including but not limited to logging into your iCloud account to place your device in Lost Mode, erase your device and/or disable your device (for lost and stolen claims), refraining from sending us products and accessories that are not subject to repair or replacement service and packing the Covered Device in accordance with shipping instructions.
- Any applicable deductibles must be paid at the time the claim is accepted. If the claim is filed over the phone, a payment card must be used. For screen damage or other accidental damage claims, if the claim is filed in an Apple or Best Buy store, the deductible can be paid in cash or via a payment card.
- With an approved claim under AppleCare+ with Theft and Loss, we will either repair the insured product using new parts or parts that are equivalent to new in performance and reliability, or we will provide a replacement product that is new or equivalent to new in performance and reliability.
- **Repair or replacement service will be limited to the options available in the country where you request service.**
- Express Replacement Service may require a credit card authorization to serve as security for the retail price of the covered device. If you do not return the replaced product or part as instructed, or return a replaced product or part that is ineligible for service, your credit card will be charged for the applicable, authorized amount, set forth at <https://support.apple.com/iphone/repair/service/express-replacement>.
- AppleCare+ with Theft and Loss may duplicate other insurance coverages, such as homeowner's or renter's insurance, that you may have. AppleCare+ with Theft and Loss's insurance coverage is primary to any such other coverage.