Device Protection+

With extra security and technical support

Because stuff happens:

- Devices malfunction, are accidentally damaged, lost or stolen.
- Personal information is hacked.
- Device batteries drain.
- Technology is always changing.

Protection provided by ASSURANT®
What’s Inside?

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8 Secure Your Personal Information
9 Get Technical Support and Optimize Your Device

Protection Options for:

10 Android™ Smartphones & Tablets
12 iPhone & iPad Devices
16 Basic Phones & Connected Devices
18 Legal
Device Protection+

What does it take to protect your device, secure personal information stored on it and keep you up and running?

Only 40¢ a day or less gets you:

- Peace of mind knowing your device and personal information are protected.
- Tools and tips to optimize device performance.
- Technical support for your connected devices.
Keep your information safe and your devices protected

Thanks to longer battery life, increased processing power and improved network speeds, Smartphones and Tablets can now handle just about any task your computer can — so you depend on them more often. That’s why it’s so important that you protect them and your investment.

**COVERAGE INCLUDES:**

**ACCIDENTS**
Drops, spills or cracks? No problem. We’ll repair or replace your device.

**LOSS/THEFT**
Misplaced or stolen device? We’ve got you covered.

**BREAKDOWN**
Warranty expired? Device acting up? We’re on it.

**DEVICES COVERED:**
- Smartphones
- Tablets
- Basic Phones
- Modems
- Routers
- Mobile Hotspots
- Home Phones
Plan for the Unexpected

If the unexpected occurs, Device Protection+ will help you get back up and running quickly and avoid costly device replacements. Plus, your personal information will be protected should your device be lost or stolen.

Device Protection+ is not required in order to purchase a device or obtain U.S. Cellular wireless service. Not all devices sold by U.S. Cellular are eligible for Device Protection+. For your convenience, the Device Protection+ monthly charge, plus any applicable taxes, will appear as an individual line item on your U.S. Cellular bill. Device Protection+ may be terminated for non-payment of your wireless bill.
Secure Your Personal Information

Hardware can be replaced or repaired — but your personal information is priceless. As a Device Protection+ customer, you have access to enhanced security features in the U.S. Cellular® Protect powered by Pocket Geek® app* that help keep your personal information safe and sound. The app is intuitive and user-friendly — making it easy for you to ensure your data is secure. Here are some of the features that will help protect your personal information:

- **Anti-Malware**: Software that safeguards your device and personal info from potential hackers and other threats.

- **Locate, Alert, Lock and Wipe**: If your device gets lost or stolen, you can go to my.pocketgeek.com to help find it, sound an alarm, remotely lock it, and wipe all your sensitive data.

- **Secure Backup**: Back up and restore up to 100GB† of data you can’t live without (photos, contacts, videos and more).

* Download and register to have access to the features of U.S. Cellular® Protect powered by Pocket Geek®. Availability and features may vary by device, operating system, or plan. Data charges may apply. Please refer to page 18 for additional disclosures. U.S. Cellular® Protect powered by Pocket Geek® is not an insurance product or a service contract and is part of the Device Protection+ program.

** Anti-Malware, Alert, Lock and Wipe are only available for Android devices.

† 100GB is only available for Device Protection+ Advanced plans. 5GB for Standard plans.
Get Technical Support and Optimize Your Device

Tech Support+*
Get technical support when you need it most. With Device Protection+, you also have access to self-help resources and tools and knowledgeable techs that are ready to provide support with issues like:

- Setup, Installation & Troubleshooting
- Device-to-Device Connectivity
- Bluetooth®, Wi-Fi & more

All you have to do is tap “LIVE HELP” in the U.S. Cellular® Protect powered by Pocket Geek® app.

Optimize Device Performance
The U.S. Cellular® Protect powered by Pocket Geek® app ensures your Smartphone or Tablet is operating at its peak. Once you download and register the app, you’ll have access to information that helps you make the most of the devices you depend on every day. You’ll get proactive alerts, troubleshooting tips and easy access to valuable information about your device. Optimization features in the app include:

- Performance Monitoring & Troubleshooting** – Run diagnostics and monitor the performance of your device; solve small issues before they become big ones.
- **Geek Tools**
  - Data Monitoring – Help prevent data overages.
  - Battery Forecast & Boost – Monitor battery life and boost performance.
  - Speed Test – Choose the best connection for your needs.
  - Storage Manager – Maximize your available storage.
- Geek Tips*** – Receive useful, device-specific information, including “how-to” tips & tricks.

* Tech Support+ is not an insurance product or service contract.
** These benefits are provided to all customers at no additional cost.

*9*
We know how much you love your Android™ device. Don’t worry.
WE CAN PROTECT IT.

Device Protection+ Advanced protects your device and also provides enhanced data security and device optimization, as well as service and support features that include:

- **100GB of Secure Backup** in the U.S. Cellular® Protect powered by Pocket Geek® app.
- **Tech Support+** by tapping “LIVE HELP” in the U.S. Cellular® Protect powered by Pocket Geek® app.
- **Credit Monitoring included for 90 days** should your device be lost or stolen.

Device Protection+ Standard protects your device and provides basic data security and device optimization features in the U.S. Cellular® Protect powered by Pocket Geek® app.

File a Claim Quickly and Easily.

To File a Claim:

- Visit [mywirelessclaim.com](http://mywirelessclaim.com) to file your claim 24 hours a day, 7 days a week.
- Or call 1-800-480-0167 and a Customer Service Representative will work with you to process your claim.
- If your device is lost or stolen, call U.S. Cellular® at 1-888-944-9400 to suspend your service and protect yourself against unauthorized use.

- Once approved, you’ll get your replacement via next-business-day delivery — when available — at no additional cost to you.

Your device will be replaced with a reconditioned model of like kind and quality. In the event that a reconditioned one is not available, we will replace it with a new model of like kind and quality. Device color may vary depending on availability. If the approved claim involves a damaged or malfunctioning device, you will have 10 days...
<table>
<thead>
<tr>
<th>Android Smartphone &amp; Tablet</th>
<th>BEST VALUE</th>
<th>ADVANCED</th>
<th>STANDARD</th>
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<tbody>
<tr>
<td>Protect Your Device</td>
<td></td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Accidental Damage (drops, spills, cracks)</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Hardware Service (mechanical/electrical breakdown)*</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Loss</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Theft</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Free next-business-day delivery of replacement devices (when available)</td>
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<td>✓</td>
<td>✓</td>
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<td>Service Fees/Deductibles per approved claim (For Service Fee/Deductible information specific to your device, please visit mywirelessclaim.com)</td>
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<td>✓</td>
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<td>✓</td>
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<tr>
<td>Solve Technical Issues</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Secure Backup</td>
<td></td>
<td>Up to 100GB</td>
<td>Up to 5GB</td>
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<tr>
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<td>✓</td>
<td>✓</td>
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<tr>
<td>Anti-Malware</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<td>Locate, Alert, Lock &amp; Wipe</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Optimize Device Performance</td>
<td></td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Performance Monitoring &amp; Troubleshooting†</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Geek Tools™</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Geek Tips®†</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>$11.99/mo. per device</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>$8.99/mo. per device</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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</table>

Enrollment in Device Protection+ must be done within 30 days of device activation. Android Smartphone users can enroll in Device Protection+ at point-of-sale or by dialing 611 from your U.S. Cellular device. If dialing 611, a representative will place a call to your device to validate service; you’ll be able to enroll in the program once you answer this call. Android tablet users can enroll in Device Protection+ at point-of-sale. Certified Pre-Owned (CPO) devices are only eligible for the Standard Plan.

* Hardware Service (mechanical/electrical breakdown) coverage begins after the manufacturer’s warranty expires. For Certified Pre-Owned (CPO) devices, hardware service (mechanical/electrical breakdown) coverage begins upon enrollment.

** These features are not insurance products or service contracts, and are part of the Device Protection+ program. To be eligible for the Credit Monitoring feature, customers must be 18 and older.

† These benefits are provided to all customers at no additional cost.

Please have the following information on hand when you file your claim:
- Your U.S. Cellular® wireless number
- Service fee or deductible payment method. Deductibles can be paid by credit card, debit card, eCheck or Check on Delivery (C.O.D.).
- Device manufacturer/make/model
- Cause and date of loss or damage

Under certain circumstances, additional documentation – such as a police report or proof of loss – may be required in order to process your claim. Claims must be filed within the time limit indicated in your coverage documents.

A $17 charge will apply if you choose to pay by C.O.D.
We know how much you love your Apple device. Don’t worry.
WE CAN PROTECT IT.

Exclusively for iPhone & iPad Customers

Device Protection+ Advanced protects your device and also provides enhanced data security and device optimization, as well as service and support features that include:

- **AppleCare Services**
  - Direct access to AppleCare award-winning technical support via chat or phone.
  - 24/7 priority access through getsupport.apple.com
  - Apple-certified repair or replacement with Express Replacement Service.
  - Software support for iOS, iCloud, and Apple-branded iOS apps.
  - Service at Apple Stores and Apple Authorized Service Providers.

- **100GB of Secure Backup** in the U.S. Cellular® Protect powered by Pocket Geek® app.

- **Tech Support+** by tapping “LIVE HELP” in the U.S. Cellular® Protect powered by Pocket Geek® app.

- **Credit Monitoring included for 90 days** should your device be lost or stolen.

Device Protection+ Standard protects your device and comes with basic data security and device optimization features in the U.S. Cellular® Protect powered by Pocket Geek® app.

* Your new iPhone or iPad is eligible for AppleCare Services during the first 24 months from the date you purchase the device from U.S. Cellular and enroll in Device Protection+ Advanced, and as long as your Device Protection+ Advanced coverage remains uninterrupted (maximum of 2 accidental damage claims applies under AppleCare Services). Once your iPhone or iPad is no longer eligible for AppleCare Services, our obligations to you under the Service Contract will be provided by another authorized provider.
# iPhone & iPad

**Protect Your Device**
- Accidental Damage (drops, spills, cracks)
- Hardware Service (mechanical/electrical breakdown)*
- Loss
- Theft
- Apple-certified repair or replacement with Express Replacement Service
- Service at Apple Stores and Apple Authorized Service Providers
- Free next-business-day delivery of replacement devices (when available)

Service Fees/Deductibles per approved claim
(For Service Fee/Deductible information specific to your device, please visit [mywirelessclaim.com](http://mywirelessclaim.com))

<table>
<thead>
<tr>
<th>Feature</th>
<th>Advanced</th>
<th>Standard</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accidental Damage**</td>
<td>✓ ✓</td>
<td>$100, $150 or $175 depending on device</td>
</tr>
<tr>
<td>Hardware Service**</td>
<td>✓ ✓</td>
<td>$0</td>
</tr>
</tbody>
</table>

<table>
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<tr>
<th>Feature</th>
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<td>Service Fees/Deductibles per approved claim</td>
<td>✓ ✓</td>
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</table>

**Solve Technical Issues**
- Direct access to AppleCare award-winning technical support
- Tech Support+†

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>Tech Support+†</td>
<td>✓ ✓</td>
<td>✓ ✓</td>
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</table>

**Secure Your Personal Information**
- Secure Backup
- Credit Monitoring included for 90 days†
- Locate

<table>
<thead>
<tr>
<th>Feature</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Secure Backup</td>
<td>Up to 100GB</td>
<td>Up to 5GB</td>
</tr>
<tr>
<td>Credit Monitoring included for 90 days†</td>
<td>✓ ✓</td>
<td>✓ ✓</td>
</tr>
<tr>
<td>Locate</td>
<td>✓ ✓</td>
<td>✓ ✓</td>
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</table>

**Optimize Device Performance**
- Performance Monitoring & Troubleshooting††
- Geek Tools™††
- Geek Tips®††

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<tr>
<td>Geek Tips®††</td>
<td>✓ ✓</td>
<td>✓ ✓</td>
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<table>
<thead>
<tr>
<th>Plan</th>
<th>Price</th>
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<tbody>
<tr>
<td>Device Protection+ Standard</td>
<td>$11.99/mo. per device</td>
</tr>
<tr>
<td>Device Protection+ Advanced</td>
<td>$8.99/mo. per device</td>
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</tbody>
</table>

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* Hardware Service (mechanical/electrical breakdown) coverage begins after the manufacturer’s warranty expires. For Certified Pre-Owned (CPO) devices, hardware service (mechanical/electrical breakdown) coverage begins upon enrollment.

** Within the first two Accidental Damage claims, the Service Fee for iPhone screen damage is $29 when service is provided at Apple Stores, Apple Authorized Service Providers, and through Apple’s mail-in repair service. For all other iPhone Accidental Damage claims, the Service Fee is $99. Should you lose AppleCare Services due to non-payment or device ineligibility, the Service Fees for Hardware Service (mechanical/electrical breakdown) and Accidental Damage will increase and be equal to the Service Fee/Deductible for Loss and Theft.

† These features are not insurance products or service contracts, and are part of the Device Protection+ program. To be eligible for the Credit Monitoring feature, customers must be 18 and older.

†† These benefits are provided to all customers at no additional cost.

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Enrollment in Device Protection+ must be done within 30 days of device activation. Enrollment in Device Protection+ Advanced is only available for new iPhone/iPad devices purchased from U.S. Cellular. If you do not enroll in Device Protection+ Advanced at time of purchase, you’ll be able to enroll once your device passes a Visual Mechanical Inspection. You can enroll in Device Protection+ Standard at point-of-sale or by dialing 611 from your U.S. Cellular device. If dialing 611, a representative will place a call to your device to validate service; you’ll be able to enroll in the program once you answer this call. Certified Pre-Owned Devices (CPO) are only eligible for the Standard Plan.

* Hardware Service (mechanical/electrical breakdown) coverage begins after the manufacturer’s warranty expires. For Certified Pre-Owned (CPO) devices, hardware service (mechanical/electrical breakdown) coverage begins upon enrollment.

** Within the first two Accidental Damage claims, the Service Fee for iPhone screen damage is $29 when service is provided at Apple Stores, Apple Authorized Service Providers, and through Apple’s mail-in repair service. For all other iPhone Accidental Damage claims, the Service Fee is $99. Should you lose AppleCare Services due to non-payment or device ineligibility, the Service Fees for Hardware Service (mechanical/electrical breakdown) and Accidental Damage will increase and be equal to the Service Fee/Deductible for Loss and Theft.

† These features are not insurance products or service contracts, and are part of the Device Protection+ program. To be eligible for the Credit Monitoring feature, customers must be 18 and older.

†† These benefits are provided to all customers at no additional cost.
Device Protection+ Advanced

If your iPhone or iPad requires repair or you need help:

- The best place to start is at getsupport.apple.com. Just answer a few questions and you’ll be presented with options to help resolve your issue.
- Go to locate.apple.com to find an Apple Store or Apple Authorized Service Provider near you.
- Call 1-800-275-2273 (1-800-APLCARE) to speak directly to an AppleCare Advisor.
- You may also call the program administrator at 1-800-480-0167 and a Customer Service Representative will work with you to process your claim, or visit mywirelessclaim.com

If your iPhone or iPad is lost or stolen:

- Visit mywirelessclaim.com to file your claim 24 hours a day, 7 days a week or call 1-800-480-0167 and a Customer Service Representative will work with you to process your claim.
- Call U.S. Cellular® at 1-888-944-9400 to suspend your service and protect yourself against unauthorized use.
- Once approved, your replacement device will be shipped via next-business-day delivery — when available — at no additional cost to you.

Device Protection+ Standard

If your iPhone or iPad is accidentally damaged, malfunctioning, or is lost or stolen:

- Visit mywirelessclaim.com to file your claim 24 hours a day, 7 days a week or call 1-800-480-0167 and a Customer Service Representative will work with you to process your claim.
- Call U.S. Cellular at 1-888-944-9400 to suspend your service and protect yourself against unauthorized use.
- Once approved, your replacement device will be shipped via next-business-day delivery — when available — at no additional cost to you.
For All Plans

Claims must be filed within the time limit indicated in your coverage documents.

Please have the following information on hand when you file a claim:

• Your U.S. Cellular® wireless number
• Your iPhone or iPad model and storage size
• Cause and date of loss or damage
• Service fee or deductible payment method. Payment can be made by credit card, debit card, eCheck or Check on Delivery (C.O.D.). A $17 charge will apply if you choose to pay by C.O.D.

Please visit mywirelessclaim.com to determine which service fee/deductible applies to your device.

Under certain circumstances, additional documentation — such as a police report or proof of loss — may be required in order to process your claim.

If your device is replaced:
Once your claim is approved, your iPhone or iPad will be replaced with a reconditioned iPhone or iPad of like kind and quality. In the event that a reconditioned one is not available, we will replace it with a new model of like kind and quality. Device color may vary, depending on availability. Your replacement will be shipped via next-business-day delivery — when available — at no additional cost to you. Once you receive your replacement, you will have 10 days to return your damaged device. Otherwise an unrecovered equipment fee will apply. Details on how to return the device will be provided.
Device Protection+ covers basic phones and other connected devices such as:

**Modems • Routers • Mobile Hotspots • Home Phones**

<table>
<thead>
<tr>
<th>Basic Phones &amp; Other Connected Devices</th>
<th>STANDARD</th>
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</thead>
<tbody>
<tr>
<td>Protect Your Device</td>
<td></td>
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<tr>
<td>Accidental Damage (<em>drops, spills, cracks</em>)</td>
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<tr>
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</tr>
<tr>
<td>Loss</td>
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</tr>
<tr>
<td>Theft</td>
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<td>Free next-business-day delivery of replacement devices (when available)</td>
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Enrollment in Device Protection+ must be done within 30 days of device activation. You can enroll in Device Protection+ at point-of-sale.

* Hardware Service (*mechanical/electrical breakdown*) coverage begins after the manufacturer’s warranty expires. For Certified Pre-Owned (CPO) devices, the coverage begins upon enrollment.

**File a Claim Quickly and Easily.**

**To File a Claim:**

- Visit [mywirelessclaim.com](http://mywirelessclaim.com) to file your claim 24 hours a day, 7 days a week.
- Or call **1-800-480-0167** and a Customer Service Representative will work with you to process your claim.
- If your device is lost or stolen, call U.S. Cellular® at **1-888-944-9400** to suspend your service and protect yourself against unauthorized use.
- Once approved, you’ll get your replacement via next-business-day delivery — when available — at no additional cost to you.

Your device will be replaced with a reconditioned model of like kind and quality. In the event that a reconditioned one is not available, we will replace it with a new model of like kind and quality. Device color may vary depending on availability. If the approved claim involves a damaged or malfunctioning device, you will have 10 days to return the damaged device. Otherwise an unrecovered equipment fee will apply. Details on how to return the device will be provided.
Please have the following information on hand when you file your claim:

- Your U.S. Cellular® wireless number
- Device manufacturer/make/model
- Cause and date of loss or damage
- Service fee or deductible payment method. Deductibles can be paid by credit card, debit card, eCheck or Check on Delivery (C.O.D.). A $17 charge will apply if you choose to pay by C.O.D.

Under certain circumstances, additional documentation — such as a police report or proof of loss — may be required in order to process your claim. Claims must be filed within the time limit indicated in your coverage documents.
Things we want you to know:

Things we want you to know: This is a brief description of the Coverage and Exclusions that apply to Device Protection+. A copy of the coverage documents, with complete details regarding benefits, exclusions and deductibles, will be provided to you when you enroll in this program.

• Device Protection+ may duplicate other insurance coverage, such as homeowner’s or renter’s insurance, that you may have. The Plan’s insurance coverage would be primary to any such other coverage. U.S. Cellular employees are not licensed insurance agents. U.S. Cellular and its employees are not qualified or authorized to evaluate the adequacy of the purchaser’s existing insurance coverage. Subscribers can check with their licensed agents for a personal insurance assessment.

• U.S. Cellular receives compensation for services performed in connection with this program.

• U.S. Cellular® Protect powered by Pocket Geek®: Download and register to have access to the features of U.S. Cellular® Protect powered by Pocket Geek®. Availability and features may vary by device, operating system, or plan. Data charges may apply. During registration you will be provided the End User Licensing Agreement, which includes your rights for the product and the product’s terms of use. Pocket Geek®, Assurant®, Geek Tips® and Pocket Geek® icons are service marks of Assurant, Inc. registered in the U.S. and other countries; Geek ToolsSM is a service mark of Assurant, Inc. U.S. Cellular® Protect powered by Pocket Geek® is not an insurance product or a service contract and is part of the Device Protection+ program.

• Causes of Loss Not Covered: Losses caused or resulting from abuse; misuse; fire; service performed by anyone not authorized by us; intentional damage; acts of God or recall. Refer to coverage forms for a full list of exclusions.

• Term: Coverage starts at 12:01 a.m. on the date you enroll. This is a monthly renewable Program and must be paid on a monthly basis. If you don’t pay the monthly charge, Program coverage will terminate.

• Covered Items: Device Protection+ covers the device, standard battery, standard charger and SIM card (if applicable to your device). Accessories provided as part of your original device purchase are covered only in the event of the simultaneous damage, loss or theft of both the device and accessory.

• Claim Maximums: A maximum limit of $1,500 applies per covered loss.

• Unrecovered Equipment Fees: Please remember that damaged or malfunctioning devices must be returned within 10 days of receiving your replacement device. If the device is not returned, you will be charged an unrecovered equipment fee of up to $1,500. Devices that are returned after 10 days may be subject to late fees.

• Cancellation: You may cancel your optional coverage at any time by contacting us at 1-888-944-9400. You will receive a prorated refund and/or credit, if any, of your unearned premium within the applicable time frame required by law.

• Program Provider Information: Property insurance coverage is underwritten by American Bankers Insurance Company of Florida (NAIC 10111; Principal Address: 11222 Quail Roost Drive, Miami, FL 33157, 1-305-253-2244; Jurisdiction: Washington, D.C. and all states in the United States; Domicile: Florida). Coverage is provided under a Master Policy issued to U.S. Cellular. You will be the certificate holder on U.S. Cellular’s Insurance Policy for Loss and Theft coverage benefits. The Service Contract Obligor is Federal Warranty Service Corporation in all states, except CA, where it is Sureway, Inc., and OK, where it is Assurant Service Protection, Inc. For CA customers, the California Department of Insurance consumer hotline is 1-800-927-4357. For MD customers, the Maryland Department of Insurance consumer hotline is 1-800-492-6116. Companies providing Device Protection+ all operate under the trade name Assurant. To request a sample of state-specific coverage documents prior to purchasing coverage, call 1-866-450-5185.

• Administrator Information: Device Protection+ is administered by The Signal. The Signal CA license is 0D79676, CA licensee’s address and phone number are 676 E. Swedesford Rd., Ste 300, Wayne, PA 19087, 1-610-341-1300.

• Electronic Document Delivery: We are pleased to offer a greener approach to document delivery for your Device Protection+. Electronic document delivery allows you to receive and store your coverage documents and other important information immediately. It also reduces the amount of paper you receive in the mail, which helps protect our environment. Within 90 days of enrollment in Device Protection+, you may receive instructions on how to obtain your documents electronically.

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