

COMPARE SMARTPHONE/TABLET PLANS

	PREFERRED PLAN for Smartphones/Tablets	STANDARD PLAN for Smartphones
Monthly Cost Per Device	\$9.99	\$7.99
Equipment Protection		
Loss	✓	✓
Theft	✓	✓
Accidental Damage	✓	✓
Mechanical Breakdown (after the manufacturer's warranty expires)	✓	✓
Replacement Shipping time (upon claim approval)	Next Business Day	1-2 Business Days
Pocket Geek® by Assurant®		
Smart Features†	✓	✓
Geek Tools††	✓	✓
Locate/Alert/Lock/Wipe	✓	
Anti-Malware	✓	
Identity Protection		
90-Day Credit Monitoring	✓	

† Smart Features include: Performance Monitoring, Troubleshooting and Device Guide, Alerts, Tap-to-Talk, and Geek TipsSM.

†† Geek ToolsSM include: Data Monitoring, Storage Manager, Battery Forecast, Battery Boost, and Speed Test.

Smart Features and Geek ToolsSM are available to all Bluegrass customers at no additional cost.

Enroll in Your Plan

You can enroll in Equipment Protection at any Bluegrass Cellular® location within 30 days of purchasing and activating a new Bluegrass Cellular device. Prior to enrolling, your device will be inspected by a certified Bluegrass Cellular technician to ensure it is in good working condition. Equipment Protection is optional and not required to purchase a wireless device or obtain Bluegrass Cellular service.

ADDITIONAL COVERAGE INFORMATION

This is a brief description of the Coverage and Exclusions that apply to Equipment Protection. A copy of the coverage documents, with complete details regarding benefits, exclusions, and deductible, will be provided to you when you enroll in your Plan.

Bluegrass Cellular® receives compensation for services performed in connection with this program.

In order to effectively administer Equipment Protection and to give the administrator the ability to process your claims, you agree that certain information you provide to Bluegrass Cellular will, in turn, be provided to the administrator. This information will include, but may not be limited to, your name, address, information regarding your wireless device (e.g., make, model and electronic serial number), activation date and information regarding features you have activated.

Duplicate Coverage: Bluegrass Cellular employees are not fully-licensed insurance agents. Bluegrass Cellular and its employees are not qualified or authorized to evaluate the adequacy of your existing insurance coverages. Equipment Protection may duplicate other coverages, such as homeowner's or renter's insurance, which you may have. The Plan's insurance coverage would be primary to any such coverage. You can check with your licensed agent for a personal insurance assessment.

Coverage Limitations: A per occurrence limit of \$1,500 applies to each event. There are no restrictions to the maximum number of claims made during the term of the Plan.

Covered Property: Equipment Protection covers your Bluegrass Cellular device, standard battery, standard charger and SIM (if applicable to your device). Accessories provided as part of your original device purchase are covered only in the event of the simultaneous loss or theft of both the device and accessories.

Malfunction/Damage Claims: Please remember that malfunctioning/damaged devices must be returned within ten (10) days of receiving your replacement device. If the device is not returned, you will be charged an unrecovered equipment fee of up to \$1,500.

Causes of Loss Not Covered: Losses caused or resulting from the following are not covered: corrosion or rust; pre-existing conditions; failure to follow manufacturer's maintenance recommendations; delay or loss to market, loss of income or interruption of business; intentional and/or dishonest acts; unauthorized repair or service costs that are recoverable under any product warranty. Refer to coverage documents for a complete list of exclusions.

Term: You must enroll within thirty (30) days after the purchase and activation of a new eligible Bluegrass Cellular device. Protection starts at 12:01 a.m. on the date of your enrollment. This is a monthly renewable Plan and must be paid monthly. If the monthly charge is not paid, coverage will terminate.

Cancellation: You may cancel your Equipment Protection at any time by calling 1-800-928-2355 and will receive a pro-rated refund or credit, if any, of your unearned premium within the applicable time frame required by law.

Provider Information: Equipment Protection property insurance (Loss and Theft coverage) is underwritten by American Bankers Insurance Company of Florida. The Service Contract Provider is Federal Warranty Service Corporation. Equipment Protection is administered by The Signal. These companies operate under the trade name Assurant.

Pocket Geek® by Assurant®: Download and register to have access to Pocket Geek's features. Availability and features may vary by device and operating system. Data charges may apply. During registration you will be provided the End User Licensing Agreement which includes your rights for the product and the product's terms of use. Pocket Geek® by Assurant® and the Pocket Geek logos are registered service marks of Assurant, Inc. Pocket Geek is not an insurance product or a service contract.

Identity Protection: This benefit is not an insurance product or a service contract.

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EQUIPMENT PROTECTION

ANDROID SMARTPHONES,
ALL TABLETS, FEATURE PHONES,
& DATA CONNECT DEVICES



Protection provided by
 ASSURANT®

STAY CALM, COOL, AND CONNECTED WITH EQUIPMENT PROTECTION

We depend on our devices to keep us connected to our world. So when your device is dropped, lost, stolen or malfunctioning, it can ruin your day – and your budget. With **Equipment Protection**, you'll have peace of mind knowing that your device will be replaced in the event of:

- **Loss**
- **Theft**
- **Accidental Damage** (including liquid damage)
- **Mechanical Breakdown** (after the manufacturer's warranty expires)

Choose Your Plan

- **Preferred Plan for \$9.99** per month per smartphone or tablet
- **Standard Plan for \$7.99** per month per smartphone
- **Standard Plan for \$6.99** per month per feature phone or data connect device

Depending on what plan you choose, the monthly cost per device will be added to your Bluegrass Cellular® monthly billing statement as an individual line item.

Understand Your Deductible

If the unexpected happens, we'll help you get reconnected quickly. Once your claim is approved, a deductible of **\$50, \$100, \$150** or **\$175** (based on the value of your device) will be billed to your Bluegrass Cellular monthly bill. Please see a Bluegrass Cellular associate or visit mywirelessclaim.com for help finding your deductible.

KEEP YOUR DEVICE SECURE AND RUNNING SMOOTHLY

Smartphone and tablet users can download the Pocket Geek® by Assurant® app and enjoy performance monitoring, troubleshooting and device guide, alerts, Tap-to-Talk, Geek TipsSM and more!

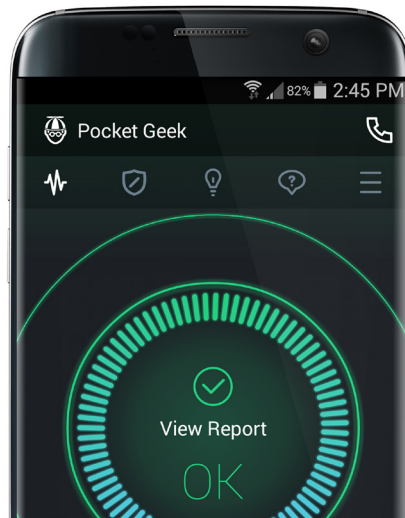
Preferred Plan customers will also get these enhanced Pocket Geek features which are key for keeping your device safe.

- **Locate, Alert, Lock, Wipe** — helps secure your data and personal information
- **Anti-Malware** — helps keep your device healthy

Enhanced features are activated approximately 48 hours after enrollment verification and Pocket Geek download and registration.

Download & Register

Scan the QR code below or visit mywirelessclaim.com to download the Pocket Geek app. After downloading, open the app and tap *Register*, then enter your email, phone number, password, and click the *Create My Account* button. Select Bluegrass Cellular as your service provider and tap *Continue*. Now you're all set to enjoy your smart new app!



FILE A CLAIM QUICKLY & EASILY ON MYWIRELESSCLAIM.COM

Visit mywirelessclaim.com to file a claim 24 hours a day, 7 days a week. You can also call 1-888-352-9183 during business hours and a customer service representative will help you process your claim.

You must file the claim within 90 days of the incident unless additional time is required by state law.

You'll need to know your:

- Wireless phone number
- Device manufacturer/make/model/memory size
- Device Electronic Serial Number (ESN) or MEID/IMEI

In the event of loss or theft:

- Call Bluegrass Cellular at 1-800-928-2355 to suspend your service and protect yourself against unauthorized charges
- **Preferred Plan** customers will receive an email link after claim approval to activate 90-day credit monitoring and help them keep an eye on any suspicious activity

If the approved claim involves a damaged or malfunctioning device, you'll be provided with details on how to return the device. Under certain circumstances, additional documentation such as a police report or proof of loss may be required in order to process your claim.

Get Your Replacement

Once your claim is approved, your device will be replaced with a reconditioned model of like kind and quality, with shipping as soon as the next business day. In the event that a reconditioned one is not available, we'll replace it with a new model of like kind and quality. Device color may vary, depending on availability.

YOUR COMMUNITY, EXPANDED.™