

COMPARE PROTECTION PLANS

	COMPLETE PLAN	PREMIER PLAN
Monthly Cost Per Device	\$9.99	\$5.99
Equipment Protection		
Loss	✓	✓
Theft	✓	✓
Accidental Damage	✓	Catastrophic Damage Only
Mechanical Breakdown (after the manufacturer's warranty expires)	✓	
Replacement Shipping time (upon claim approval)	1-2 Business Days	1-2 Business Days
Pocket Geek® by Assurant®		
Smart Features*	✓	✓
Geek Tools**	✓	✓

* Smart Features include: Performance Monitoring, Troubleshooting and Device Guide, Alerts, Tap-to-Talk, and Geek TipsSM.

** Geek ToolsSM include: Data Monitoring, Storage Manager, Battery Forecast, Battery Boost, and Speed Test.

Smart Features and Geek ToolsSM are available to all Bluegrass customers at no additional cost.

Enroll in Your Plan

You can enroll in Equipment Protection at any Bluegrass Cellular[®] location within 30 days of purchasing and activating a new Bluegrass Cellular device. Prior to enrolling, your device will be inspected by a certified Bluegrass Cellular technician to ensure it's in good working condition. To enroll in the **Premier Plan**, you must also be enrolled in the manufacturer's protection plan. Equipment Protection is optional and not required to purchase a wireless device or obtain Bluegrass Cellular service.

Upgrade

As a **Premier Plan** customer, you'll be automatically upgraded to the **Complete Plan** after you've reached the claim limit. This ensures continuous protection and greater peace of mind.

If your enrollment in the manufacturer's protection plan has ended, you can remain enrolled in the **Premier Plan** until you reach your claim limit, or upgrade to the **Complete Plan** within 30 days. If you choose to upgrade, visit a Bluegrass Cellular store to enroll in the **Complete Plan**. A sales associate will confirm your device is in good working condition before you enroll.

ADDITIONAL COVERAGE INFORMATION

This is a brief description of the Coverage and Exclusions that apply to the Equipment Protection Plans. A copy of the coverage documents, with complete details regarding benefits, exclusions, and deductible, will be provided to you when you enroll in (or upgrade to) either of the Plans.

Bluegrass Cellular[®] receives compensation for services performed in connection with this program.

In order to effectively administer Equipment Protection and to give the administrator the ability to process your claims, you agree that certain information you provide to Bluegrass Cellular will, in turn, be provided to the administrator. This information will include, but may not be limited to, your name, address, information regarding your wireless device (e.g., make, model, and electronic serial number), activation date and information regarding features you have activated.

Applicable to Both Equipment Protection Plans

Duplicate Coverage: Bluegrass Cellular employees are not fully-licensed insurance agents. Bluegrass Cellular and its employees are not qualified or authorized to evaluate the adequacy of your existing insurance coverages. Both Plans may duplicate other coverages, such as homeowner's or renter's insurance, which you may have. The Plans' insurance coverage would be primary to any such coverage. You can check with your licensed agent for a personal insurance assessment.

Covered Property: Equipment Protection covers your Bluegrass Cellular device, standard battery, standard charger and SIM (if applicable to your device). Accessories provided as part of your original device purchase are covered only in the event of the simultaneous loss or theft of both the device and accessories.

Malfunction/Damage Claims: Please remember that malfunctioning/damaged devices must be returned within ten (10) days of receiving your replacement device. If the device is not returned, you will be charged an unrecovered equipment fee of up to \$900.

Causes of Loss Not Covered: Losses caused or resulting from the following are not covered: corrosion or rust; pre-existing conditions; failure to follow manufacturer's maintenance recommendations; delay or loss to market, loss of income or interruption of business; intentional and/or dishonest acts; unauthorized repair or service costs that are recoverable under any product warranty. Refer to coverage documents for a complete list of exclusions.

Term: You must enroll in either Plan within thirty (30) days of purchase and activation of your new Bluegrass Cellular device. Protection starts at 12:01 a.m. on the date of your enrollment. Plans are monthly renewable and must be paid monthly. If you do not pay the monthly charge, coverage will terminate.

Cancellation: You may cancel your optional coverage at any time by calling 1-800-928-2355 and will receive a pro-rated refund or credit, if any, of your unearned premium within the applicable time frame required by law.

Pocket Geek® by Assurant®: Download and register to have access to Pocket Geek's features. Availability and features may vary by device and operating system. Data charges may apply. During registration you will be provided the End User Licensing Agreement which includes your rights for the product and the product's terms of use. Pocket Geek® by Assurant® and the Pocket Geek logos are registered service marks of Assurant, Inc. Pocket Geek is not an insurance product or a service contract.

Bluegrass Cellular[®] and the Bluegrass Cellular logo are trademarks of Bluegrass Cellular.

Applicable to the Premier Plan Only

Coverage Limitations: You are eligible for a maximum of one (1) approved insurance claim, at which time the Plan will terminate. A per occurrence limit of \$1,500 applies to each covered loss.

Causes of Loss Not Covered: Accidental damage and mechanical or electrical breakdown are not covered perils under the Premier Plan.

Provider Information: The Premier Plan is underwritten by American Security Insurance Company. The administrator is The Signal. These companies operate under the trade name Assurant.

Applicable to the Complete Plan Only

Coverage Limitations: You are eligible for a maximum of two (2) approved claims within a twelve (12) month period. Coverage will terminate upon your second approved claim within that period. A per occurrence limit of \$1,500 applies to each covered loss.

Provider Information: The Complete Plan property insurance (Loss and Theft coverage) is underwritten by American Bankers Insurance Company of Florida. The Service Contract Provider is Federal Warranty Service Corporation. Equipment Protection is administered by The Signal. These companies operate under the trade name Assurant.

EQUIPMENT PROTECTION FOR SELECT DEVICES



STAY CALM, COOL, AND CONNECTED WITH EQUIPMENT PROTECTION

We depend on our devices to keep us connected to our world. So when your device is dropped, lost, stolen or malfunctioning, it can ruin your day – and your budget. With **Equipment Protection**, you'll have peace of mind knowing that you're protected.

Choose Your Plan

Complete Plan for \$9.99 per month per smartphone

The Complete Plan offers comprehensive protection for your eligible device. Enjoy peace of mind knowing that your device is covered in the event of:

- **Loss**
- **Theft**
- **Accidental Damage** (including liquid damage)
- **Mechanical Breakdown** (after the manufacturer's warranty expires)

Premier Plan for \$5.99 per month per smartphone

Available to Bluegrass Cellular® customers who choose to enroll in the manufacturer's protection plan, the Premier Plan protects your eligible device in the event of:

- **Loss**
- **Theft**
- **Catastrophic Damage***

Depending on what plan you choose, the monthly cost per device will be added to your Bluegrass Cellular monthly billing statement as an individual line item.

Understand Your Deductible

If the unexpected happens, we'll help you get reconnected quickly. Once your claim is approved, a deductible of **\$175** will be billed to your Bluegrass Cellular monthly bill.

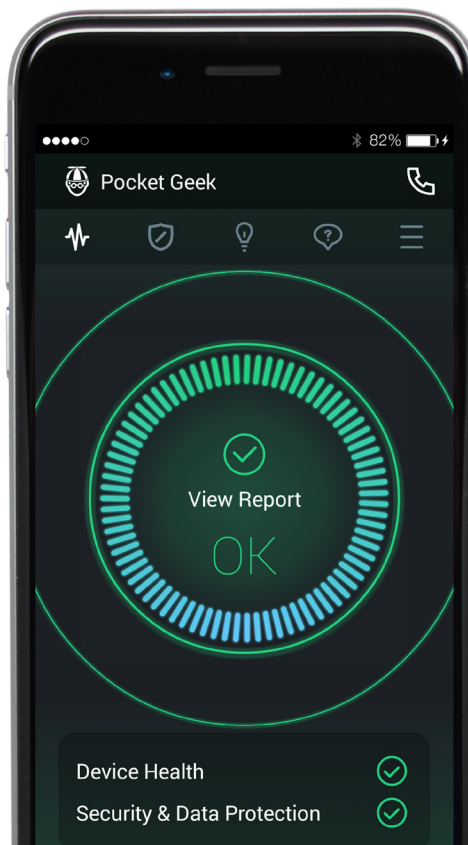
* Catastrophic damage is an unexpected and unintentional external event that results in irreparable physical damage (such as being broken into more than one piece or melted) which permanently prevents the device from operating as intended by the manufacturer. The damage shall not be foreseeable and shall be beyond your control or the control of anyone you entrusted with your device.

KEEP YOUR DEVICE SECURE AND RUNNING SMOOTHLY

Download the Pocket Geek® by Assurant® app and enjoy performance monitoring, troubleshooting and device guide, alerts, Tap-to-Talk, Geek TipsSM and more!

Download & Register

Scan the QR code below or visit mywirelessclaim.com to download the Pocket Geek app. After downloading, open the app and tap *Register*, then enter your email, phone number, password, and click the *Create My Account* button. Select Bluegrass Cellular as your service provider and tap *Continue*. Now you're all set to enjoy your smart new app!



FILE A CLAIM QUICKLY & EASILY ON MYWIRELESSCLAIM.COM

Visit mywirelessclaim.com to file a claim 24 hours a day, 7 days a week. You can also call 1-888-352-9183 during business hours and a customer service representative will help you process your claim.

You must file the claim within 90 days of the incident unless additional time is required by state law.

You'll need to know your:

- Wireless phone number
- Device manufacturer/make/model/memory size
- Device Electronic Serial Number (ESN) or MEID/IMEI

In the event of loss or theft:

- Call Bluegrass Cellular at 1-800-928-2355 to suspend your service and protect yourself against unauthorized charges

If the approved claim involves a damaged or malfunctioning device, you'll be provided with details on how to return the device. Under certain circumstances, additional documentation such as a police report or proof of loss may be required.

Get Your Replacement

Once your claim is approved, your device will be replaced with a reconditioned model of like kind and quality, with shipping as soon as 1-2 business days. In the event that a reconditioned one is not available, we'll replace it with a new model of like kind and quality. Device color may vary, depending on availability.

Learn About Claim Limits

With the **Premier Plan**, you're eligible for one claim, at which point the Plan will terminate. After your approved claim, you'll be automatically upgraded to the **Complete Plan** to ensure you have continuous protection.

With the **Complete Plan**, you're eligible for two claims within a 12-month period. Coverage will terminate upon your second approved claim within that period.

A per claim limit of \$1,500 applies for either Plan.